

SECTION F
DELIVERIES OR PERFORMANCE

F.1 52.242-15 STOP-WORK ORDER (AUG 1989)
(Reference 42.1305)

F-2. Period of Performance

F-2.1. Base Period: 1 July 2003 – 31 March 2004

Option Period I: 1 April 2004 – 31 March 2005

If exercised, Options II, III, IV and V are:

Option Period II: 1 April 2005 – 31 March 2006

Option Period III: 1 April 2006 – 31 March 2007

Option Period IV: 1 April 2007 – 31 March 2008

Option Period V: 1 April 2008 – 30 June 2008

F-2.2. Contract Transition

The transition period is nine months in duration. Services under this contract will be phased-in in conjunction with the transition of the below contracts to successor T-NEX managed care contract(s).

Contract	Former Region	Start Claims Processing Date	Incumbent Contractor
MDA906-94-C-0003	Region 11	1 April 2004	Health Net Federal Services, Inc.
MDA906-97-C-0005	Region 2/5	1 June 2004	Humana Military Healthcare Services Inc.
MDA906-95-C-0007	Region 9/10/12	1 July 2004	Health Net Federal Services, Inc.
MDA906-96-C-0002	Region 3/4	1 August 2004	Humana Military Healthcare Services Inc.
MDA906-97-C-0003	Region 1	1 September 2004	Sierra Military Health Services, Inc.
MDA906-96-C-0004	Region 7/8	1 October 2004	TriWest Healthcare Alliance Corporation
MDA906-95-C-0005	Region 6	1 November 2004	Health Net Federal Services, Inc.

F-3. Geographic Area of Coverage

The contract covers services in the fifty United States and the District of Columbia.

F-4. Reports and Meetings

All reports shall be submitted electronically in Microsoft Office XP and in a secure manner to the Government unless otherwise specified.

F-4.1 Transition-in.

- (1) Attend Post-Award Conference
Quantity: 1

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Time of Delivery: Within 15 calendar days after contract award.

- (2) Attend Transition Specifications Meeting – Incoming and Submit Transition Plan
Quantity: 1
Time of Delivery: Within 15 calendar days following contract award
- (3) Schedule and host Interface Meetings (TRICARE Operations Manual, Chapter 1, Section 1.3)
Quantity: 1
Time of Delivery: Within 30 calendar days after contract award
- (4) Systems Documentation
Quantity: 1
Time of Delivery: 30 calendar days prior to the start of services
- (5) Systems Interconnections
Quantity: 1
Time of Delivery: 120 calendar days prior to start of services
- (6) TRICARE Duplicate Claims System
Quantity: 1
Time of Delivery: 60 calendar days prior to the start of services
- (7) Executed Crossover Agreements with Medicare Carriers and Fiscal Intermediaries
Quantity: one per Medicare Carrier and Fiscal Intermediary
Time of Delivery: 60 calendar days prior to the start of services
- (8) Collaborative Agreement with marketing and education contractor
Quantity: 1
Time of Delivery: 60 calendar days after contract award
- (9) Contractor File Conversion and Testing
Quantity: 1
Time of Delivery: 30 calendar days following receipt of the magnetic tape files from the outgoing contractor
- (10) Weekly History Updates - Incoming
Quantity: 1
Time of Delivery: 120 calendar days prior to the start of services, to continue for 180 calendar days after the start of services
- (11) Ordering of TRICARE marketing and educational materials from the marketing and education contractor
Quantity: 2 lots

Time of Delivery: 180 calendar days prior to the start of services and by the 90th calendar day prior to the start of services
- (12) Distribution of education and marketing materials
Quantity: 1 lot
Delivery: No later than 15 days after receipt from Marketing and Education contractor
Distribution: To be sent to beneficiaries
- (13) Public Notification Program
Quantity: 1

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Time of Delivery: No later than 45 calendar days prior to the start of services

(14) Web-based Services

Quantity: 1

Time of Delivery: No later than 15 calendar days prior to the start of services

(15) Incoming Contractor Weekly Status Report

Quantity: 1 Per Week

Time of Delivery: Beginning 20 calendar days after contract award through the 180th calendar day after the start of services

(16) Internal Quality Management/Quality Improvement Program

Quantity: As required in accordance with the time of delivery instructions below

Time of Delivery: Initial submission within 30 calendar days of award; subsequent submissions due to updates or changes to the program are to be submitted within 10 calendar days of the update or change

(17) Internal Quality Management/Quality Improvement Reports

Quantity: As required in accordance with time of delivery instructions below

Time of Delivery: 10 calendar days following the reported month of problems identified and corrective actions planned/initiated

(18) Telephone Number

Quantity: 1

Time of Delivery: Not later than 150 calendar days prior to the start of services

(19) Benchmark Testing Claims Systems Demonstration (Benchmark)

Quantity: 1

Time of Delivery: 180 calendar days prior to the start of services

F-4.2 After Start of Services

(1) Contract Changes – Rough Order of Magnitude

Quantity: As required in accordance with time of delivery instructions below

Time of Delivery: See TRICARE Operations Manual, Chapter 1, Section 2

(2) Required Meetings

Quantity: As required in accordance with time of delivery instructions below

Time of Delivery: See TRICARE Operations Manual, Chapter 1, Section 2

(3) TEDs Submission

Quantity: No less than three per week

Time of Delivery: See TRICARE Operations Manual, Chapter 1, Section 3

(4) TEDs – Timeliness

Quantity: See TRICARE Operations Manual, Chapter 1, Section 3

Time of Delivery: See TRICARE Operations Manual, Chapter 1, Section 3

(5) Quality Review Program Results

Quantity: 1 per quarter

Time of Delivery: By the 45th day following the end of each contract quarter

(6) Bank Account Information

Quantity: See TRICARE Operations Manual, Chapter 3, Section 2

Time of Delivery: Not later than 60 calendar days prior to the beginning of processing claims on a new account

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- (7) Check Issue Report
Quantity: See TRICARE Operations Manual, Chapter 3, Section 2
Time of Delivery: See TRICARE Operations Manual, Chapter 3, Section 2

- (8) Final Bank Reconciliation Report
Quantity: one each fiscal year
Time of Delivery: See TRICARE Operations Manual, Chapter 3, Section 2

- (9) TED Voucher Transmission
Quantity: See TRICARE Operations Manual, Chapter 3, Section 3
Time of Delivery: See TRICARE Operations Manual, Chapter 3, Section 3

- (10) Non-TED Voucher Transmission
Quantity: See TRICARE Operations Manual, Chapter 3, Section 4
Time of Delivery: See TRICARE Operations Manual, Chapter 3, Section 4

- (11) Non-Financially Underwritten Bank Account Reconciliation Report
Quantity: 1 per month
Time of Delivery: Within 30 calendar days following the end of the month being reported

- (12) Monthly Total Of Drawdowns Against the Fed
Quantity: 1 per month
Time of Delivery: First Federal workday of the following month

- (13) Miscellaneous Receipts and Small Adjustments Report
Quantity: 1 per month
Time of Delivery: Not later than the 15th calendar day of the month following the reporting month

- (14) Accounts Receivable Report
Quantity: 1 per month
Time of Delivery: Not later than the fourth Federal workday of the month following the reporting month

- (15) TRICARE Encounter Provider Record Submission
Quantity: See TRICARE Operations Manual, Chapter 8, Section 2
Time of Delivery: See TRICARE Operations Manual, Chapter 8, Section 2

- (16) Federal Medical Care Recovery Act Report
Quantity: one per year
Time of Delivery: See TRICARE Operations Manual, Chapter 11, Section 5

- (17) Congressional Contact Report
Quantity: 1 per quarter
Time of Delivery: See TRICARE Operations Manual, Chapter 12, Section 4

- (18) Fraud and Abuse Summary Report
Quantity: See TRICARE Operations Manual, Chapter 14, Section 5
Time of Delivery: See TRICARE Operations Manual, Chapter 14, Section 5

- (19) Savings Report
Quantity: See TRICARE Operations Manual, Chapter 14, Section 5
Time of Delivery: See TRICARE Operations Manual, Chapter 14, Section 5

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- (20) Claims Processing Statistics Report
Quantity: 1 per week
Time of Delivery: See TRICARE Operations Manual, Chapter 15, Section 2
- (21) Claims Aging Report
Quantity: 1 per week
Time of Delivery: See TRICARE Operations Manual, Chapter 15, Section 2
- (22) Beneficiary Services and Access Reports
Quantity: 1 per month
Time of Delivery: See TRICARE Operations Manual, Chapter 15, Section 3
- (23) Toll-Free Telephone Report
Quantity: 1 per month
Time of Delivery: See TRICARE Operations Manual, Chapter 15, Section 3
- (24) Productivity Report
Quantity: 1 per month
Time of Delivery: See TRICARE Operations Manual, Chapter 15, Section 3
- (25) Debt Collection Assistance Officer Program Collection Report
Quantity: 1 per month
Time of Delivery: See TRICARE Operations Manual, Chapter 15, Section 3
- (26) TRICARE Contractor Monthly Workload Report
Quantity: 1 per month
Time of Delivery: See TRICARE Operations Manual, Chapter 15, Section 4
- (27) TRICARE Contractor Cycle Time/Aging Report
Quantity: 1 per month
Time of Delivery: See TRICARE Operations Manual, Chapter 15, Section 4

F-4.3. Transition Out

- (1) Schedule Transition Specification Meeting - Outgoing
Quantity: 1
Time of Delivery: 15 calendar days following contract award of the successor contractor
- (2) Transition Out Plan
Quantity: 1
Time of Delivery: 15 calendar days following the Transition Specification Meeting – Outgoing
- (3) Transition Out of the Duplicate Claims System
Quantity: 1 lot as defined in the transition plan
Time of Delivery: In accordance with the transition schedule
- (4) Transfer of Contractor File Specifications
Quantity: 1 lot as defined in the transition plan
Time of Delivery: 3 calendar days following contract award
- (5) Transfer of ADP Files (Electronic)
Quantity: 1 lot as defined in the transition plan
Time of Delivery: 15 calendar days following the Transition Specifications meeting (unless otherwise negotiated by the incoming and outgoing contractors)

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- (6) Transfer of Provider Information
Quantity: 1 lot as defined in the transition plan
Time of Delivery: At the direction of the Contracting Officer following the date of successor contract award (unless otherwise negotiated at the Transition Specifications meeting)
- (7) Weekly History Updates - Outgoing
Quantity: 1 per week
Time of Delivery: Beginning 120 calendar prior to the start of services until completed in accordance with the transition schedule
- (8) Weekly Status Report
Quantity: 1 per week
Time of Delivery: Beginning 20 calendar days following the Transition Specifications Meeting unless otherwise notified by the Contracting Officer
- (9) Transfer of Non-ADP Files
Quantity: 1 lot
Time of Delivery: In accordance with the transition schedule
- (10) Claims processing and adjustments
Quantity: 1 lot
Time of Delivery: 180 calendar days following the start of services
- (11) Correct all Edit Rejects
Quantity: 1 lot
Time of Delivery: 210 calendar days following the start of services